

STAFF REPORT

BOARD MEETING DATE:	August 13, 2024
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CATEGORY: Board Matters 1

SUBJECT: Adopt a resolution which recognizes Grant Lopus, Community Service Officer III, of the Sheriff's Department as Shasta County's Employee of the Month for August 2024.

DEPARTMENT: Support Services

SUPERVISORIAL DISTRICT #: All

DEPARTMENT CONTACT: Monica Fugitt, Director of Support Services, 530-225-5515

STAFF REPORT APPROVED BY: Monica Fugitt, Director of Support Services

<u>Vote Required?</u>	<u>General Fund Impact?</u>
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Simple Majority Vote

<u>Vote Required?</u>	<u>General Fund Impact?</u>
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No Additional General Fund Impact

RECOMMENDATION

Adopt a resolution which recognizes Grant Lopus, Community Service Officer III, of the Sheriff's Department as Shasta County's Employee of the Month for August 2024.

DISCUSSION

The Shasta County Employee Recognition Committee screens nominees for the Employee of the Month program. The Employee Recognition Committee recommends that the Board of Supervisors adopt a resolution recognizing Grant Lopus, Community Service Officer III, of the Sheriff's Department as the Shasta County Employee of the Month for August 2024.

Grant Lopus has served the Shasta County Sheriff's Department since he began working for the County in February 2008. Grant is a patient person who listens to others while giving them effective resolutions. Grant specializes in Abandoned Vehicle Abatement where he monitors a dedicated phone line working with the community when complaints come in. In this assignment, Grant frequently works with the public and, always endeavors to be polite and professional to citizens who contact the Sheriff's Department. Grant deals with citizens who are sometimes unhappy or frustrated with Shasta County policies and procedures, yet in each instance Grant takes the time to explain and shows those individuals patience and understanding. Grant also takes great care to foster positive relationships between the Sheriff's Department and local partnerships such as local tow companies that he collaborates with and coordinates to remove abandoned vehicles.

Through Grant's diligence and dedication to his work, he has become well versed in all aspects of the Enforcement Division including investigations, report writing, and calls for service. The Community Service Officer classification requires a person who has wide range of knowledge in multiple subjects and skills, takes initiative to resolve issues as they arise, work autonomously, and have the capability to locate necessary resources to complete a task. Grant is constantly striving to come up with ideas to better utilize productivity and manage the County's resources responsibly. Grant's role in the Division requires him to maximize assets, effectively achieve goals, and constantly multitask between the needs of the Vehicle Abatement Program, the deputies, administration, coworkers, citizens, the patrol vehicle fleet and a multitude of other necessary tasks. Additionally, Grant can be redirected from Vehicle Abatement to take calls for general service including being sent out to work a crime scene, or a burglary case at a moment's notice if a call comes into dispatch. In instances where his coworkers have been juggling multiple tasks, Grant recognizes ways to assist and make work more efficient before help was asked for.

Grant is an inspiration to staff within the office as he helps the Department run efficiently through his hard work, dedication to his job and the positive attitude. Grant has continuously shown his strength of active listening to support the citizens of Shasta County, thus setting a high bar for professionalism and customer service making him a role model for current and future employees.

For the reasons stated above, the Employee Recognition Committee recommends Grant Lopus, Community Service Officer III, of the Sheriff's Department be selected as the Employee of the Month for August 2024.

ALTERNATIVES

No alternatives are recommended.

OTHER AGENCY INVOLVEMENT

The Employee Recognition Program was developed and operates with significant input from, and involvement by, County departments and employee bargaining units. The Employee of the Month nomination is submitted by the Employee Recognition Committee made up of Monica Fugitt, Director of Support Services; Nicholas Frisbie, IT Supervisor; Captain Logan Stonehouse; Amber McDonald, Administrative Analyst; and Sergeant Ken Koenen.

The Employee Recognition Program wishes to extend their thanks and appreciation to the following contributors: Shasta County Sheriff's Administrative Association (SAA), Teamsters (Trades & Craft Unit) Local #137, United Public Employees of California (UPEC) – General Unit, Board of Supervisors, and Department Head Forum.

FISCAL IMPACT

The cost of the Employee Recognition Program is nominal and is included in the Support Services Fiscal Year 2024-25 Adopted Budget.

ATTACHMENTS:

1: Resolution – EOM August 2024