

SUPPLEMENTAL TERMS FOR SHASTA COUNTY SOFTWARE LICENSE AGREEMENT

These terms supplement and modify the terms of the Hexagon Geosystems Software License Agreement (the "SLA") and the agreement between the County of Shasta ("County") a political subdivision of the State of California and Leica Geosystems Inc. ("Contractor").

RECITALS

WHEREAS, the County of Shasta wishes to purchase a software license, which will be subject to the terms of the Leica Geosystems General Terms and Conditions which are available at <https://leica-geosystems.com/en-gb/global/privacy-policy> and the SLA, as applicable; and

WHEREAS, software licenses (whether as part of an upgrade, update, or new software license) are licensed by Leica Geosystems AG, the parent company of Leica Geosystems Inc., from whom the County is purchasing, and which has the right to grant a license to the County under the terms of the SLA; and

WHEREAS, the County requires certain modifications to the Hexagon Geosystems SLA Terms and Conditions.

NOW THEREFORE, intending to be bound, the parties agree as follows.

SUPPLEMENTAL TERMS

If any ambiguity, inconsistency, or conflict exists or arises between the provisions of these Supplemental Terms and the provisions of any of the agreement, or the agreement's other exhibits or appendices, the provisions of these Supplemental Terms shall govern.

A. Representations

1. Leica Geosystems Inc. represents to the County it has sufficient rights to perform and deliver the Software, if purchased pursuant to the Purchase Agreement, in accordance with the SLA and these supplemental terms.
2. Leica Geosystems Inc. is duly constituted and in good standing under the laws of the state of California.

B. The SLA, which is attached herein as Attachment 1, is modified as follows:

1. Section 2, Definitions, Paragraph "e." Confidential Information is replaced in its entirety as follows:

(e) **Confidential Information** means all information disclosed by Hexagon to the Customer or its Users, whether orally or in text form, that is designated as confidential or that relates to the Software, including the terms of this Agreement (including pricing). Confidential Information excludes any

information, which the Customer proves that: (i) is or becomes generally known to the public without breach of any obligation owed to Hexagon, (ii) was known to the Customer or its Users prior to its disclosure by Hexagon without breach of any obligation owed to Hexagon, (iii) is received from a third party without breach of any obligation owed to Hexagon, (iv) was independently developed by the Customer or its Users, or (v) is information that is required to be disclosed pursuant to the California Public Records Act.

2. Section 7.8, Permitted Use is replaced in its entirety as follows:

7.8 PERMITTED USE

The Customer shall use the Software only for purposes and in a way that:

- a) are permitted by and in compliance with the Agreement;
- b) are permitted by all applicable laws and regulations in the relevant jurisdictions.

The Customer's use of the Software shall conform with the restrictions set forth in the HOS and/or the Subscription Plan for the level of subscription purchased by the Customer. Customer acknowledges that the annual price of the Software is determined by their actual data usage per year which may fluctuate and lead to different yearly prices for the Software.

The Customer agrees to follow the operation procedures published by Hexagon, including, but not limited to procedures for routine maintenance of the Software.

3. Section 7.10, Services Depending on the Territory and Geo-Fencing is replaced in its entirety as follows:

Hexagon reserves the right to limit the Customer's use of the Software from certain geographical areas or locations (geo-fencing) in line with mandatory law.

4. The second Paragraph of Section 12.1.3 is omitted in its entirety.
5. Section 12.4, Invoices is replaced in its entirety as follows:

Contractor will provide billing and usage information in an agreed upon format.

6. Section 13, Confidentiality is replaced in its entirety as follows:

CONFIDENTIALITY

During the term of this agreement, both Parties may have access to Confidential Information. Both Parties agree to preserve the confidentiality of and to not disclose any such information to any third party without the express written consent of the other Party or as required by law. This provision shall survive the termination, expiration, or cancellation of this agreement.

8. Section 15, Limitations of Liability is replaced in its entirety as follows:

To the fullest extent permitted by applicable law, the maximum liability of each party to the other under this agreement shall be limited to \$100,000. This amount shall be renewed or modified upon amendment or renewal of this agreement. This limitation of liability shall not apply to claims, losses, damages, or other expenses arising from a Party's gross negligence or willful misconduct, or from said Party's indemnification obligations under this agreement.

9. Section 17, Indemnities is replaced in its entirety as follows:

INDEMNIFICATION

- A. Indemnification by Hexagon. Contractor will defend, indemnify, and hold harmless the County and the Authorized County Personnel (the "County Indemnified Parties"), from and against all reasonable and necessary costs, charges and expenses (including attorneys' fees) arising from any third-party claim, action, suit, or proceeding against any County Indemnified Party (a "County Indemnified Claim") to the extent the County Indemnified Claim is based on: (i) any claim that Contractor infringes a patent, copyright, or other proprietary right or violates a trade secret; and (ii) any gross negligence, willful misconduct, or fraud of Contractor or any Authorized Contractor Personnel.
- B. Indemnification by the County. Except to the extent limited by applicable law, the County will defend, indemnify, and hold harmless Contractor and the Authorized Contractor Personnel ("Contractor Indemnified Parties"), from any and all reasonable and necessary costs, charges, and expenses (including attorneys' fees) which result from any third-party claim, action, suit, or proceeding against any Contractor Indemnified Party (a "Contractor Indemnified Claim") to the extent the Contractor Indemnified Claim is based on: (i) the County's use of the software other than as permitted under this Agreement; and (ii) any gross negligence, willful misconduct, or fraud of the County or any Authorized County Personnel.

- C. This indemnification provision is independent of, and shall not in any way be limited by, Hexagon's insurance coverage or lack of coverage, or by the insurance requirements of this agreement. County acknowledgement or approval of Hexagon's evidence of insurance coverage required by this agreement does not in any way relieve Contractor from its obligations under this Section.

10. Section 19.1.1, Subscription License is replaced as follows:

- A. Unless otherwise specified in the HOS or the Subscription Plan, the initial term of the Agreement will begin upon the earlier of (i) Hexagon's confirmation of the subscription after receipt of the HOS, or (ii) the Customer's use of the Software, and shall continue on a subscription term to subscription term basis until the Agreement is terminated.
- B. Either Party may terminate this agreement without cause on sixty (60) days written notice to the other Party.
- C. County may terminate this agreement immediately upon oral notice should funding cease or be materially decreased during the term of this agreement.
- D. County's right to terminate this agreement may be exercised by the County Executive Officer.
- E. Should this agreement be terminated, Contractor shall promptly provide to County any and all finished and unfinished reports, data, studies, photographs, charts, and other documents prepared by Hexagon pursuant to this agreement in a format acceptable to County.
- F. If this agreement is terminated, Contractor shall only be paid for services satisfactorily completed and provided prior to the effective date of termination.

11. Section 20.5, Severability is replaced in its entirety as follows:

SEVERABILITY

If any portion of this agreement or application thereof to any person or circumstance is declared invalid by a court of competent jurisdiction or if it is found in contravention of any federal or state statute or regulation or County ordinance, the remaining provisions of this agreement, or the application thereof, shall not be invalidated thereby and shall remain in full force and effect to the extent that the provisions of this agreement are severable.

12. Section 21 Applicable Law is replaced in its entirety as follows:

NOTICE OF CLAIM; APPLICABLE LAW; VENUE

- A. If any claim for damages is filed with Contractor or if any lawsuit is instituted concerning Consultant's performance under this agreement and that in any way, directly or indirectly, contingently, or otherwise, affects or might reasonably affect County, Contractor shall give prompt and timely notice thereof to County. Notice shall be prompt and timely if given within 30 days following the date of receipt of a claim or 10 days following the date of service of process of a lawsuit. This provision shall survive the termination, expiration, or cancellation of this agreement.
 - B. Any dispute between the Parties, and the interpretation of this agreement, shall be governed by the laws of the State of California. Any litigation shall be venued in Shasta County.
- 13. Section 22.1, Arbitration is omitted in its entirety.
 - 14. Section 22.2, Hexagon's Additional Right to Due the Customer in Ordinary Courts is omitted in its entirety.
 - 15. Section 23, Insurance Requirement is added in its entirety to read as follows:

INSURANCE REQUIREMENTS

Without limiting Contractor's duties of defense and indemnification:

- A. Contractor and any subcontractor shall carry Commercial General Liability Insurance and Umbrella Liability Insurance necessary to protect County and the public, with combined limits of at least \$2 million per occurrence or claim. Such coverage shall:
 - 1. Be equivalent to the current Insurance Services Office (ISO) form CG 00 01, assuring coverage for products and completed operations, property damage, bodily injury, and personal and advertising injury.
 - 2. Include an endorsement, or an amendment to the policy of insurance, naming Shasta County, its elected officials, officers, employees, agents, and volunteers as additional insureds; the additional insureds coverage shall be equal to the current ISO forms CG 20 10 for on-going operations, and CG 20 37 for completed operations.
 - 3. Apply separately to this project and location(s); in the event of a general aggregate limit, the general aggregate limit shall be twice the required per occurrence limit.

4. Contain, or be endorsed to contain, a "separation of insureds" clause which shall read, or have the same effect as the following:

"Separation of Insureds.

Except with respect to the Limits of Insurance, and any rights or duties specifically assigned in this Coverage Part to the first Named Insured, this insurance applies:

- a. As if each Named Insured were the only Named Insured; and
 - b. Separately to each suit insured against whom a claim is made, or suit is brought."
- B. Contractor and any subcontractor shall carry Automobile Liability Insurance covering any auto, unless Contractor has no owned autos then covering at minimum hired and non-owned autos, with limits of \$1 million per occurrence or claim. Such coverage shall:
1. Include, or be endorsed to contain, Additional Insured coverage in favor of Shasta County, its elected officials, officers, employees, agents, and volunteers.
 2. Include, or be endorsed to contain, coverage for hazardous waste transportation, when appropriate to the work being performed.
- C. Contractor and any subcontractor shall carry statutorily required Workers' Compensation Insurance, and Employer's Liability Insurance with limits of \$1 million per occurrence or claim, to cover Contractor, subcontractor, Contractor's partner(s), subcontractor's partner(s), Contractor's employees, and subcontractor's(s') employees, covering the full liability for compensation for injury to those employed by Contractor or subcontractor. Contractor hereby certifies that Contractor is aware of the provisions of section 3700 of the Labor Code, which requires every employer to insure against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of the Labor Code, and Contractor shall comply with such provisions before commencing the performance of the work or the provision of services pursuant to this agreement.
- D. Contractor shall carry Professional Liability (Errors and Omissions) Insurance, applicable to the Contractor's profession and the services/work being performed, with limits of not less than \$2 million per occurrence or claim, \$2 million aggregate.

- E. Without limiting any of the obligations or liabilities of Contractor, Contractor shall carry Cyber and Privacy Liability Insurance, applicable to the services/work being performed, with limits of not less than \$2 million per occurrence, \$2 million aggregate; covering, but not limited to, claims involving security breach, system failure, data recovery, damage to persons and property, business interruption, breach response, regulatory fines and penalties, credit monitoring, cyber extortion, social engineering, infringement of intellectual property, invasion of privacy violations, information theft, damage to or destruction of electronic information, intentional and/or unintentional release of private information, alteration of electronic information, extortion and network security. Such coverage shall apply to property damage resulting from any of the above, and for damage to, alteration of, loss of, or destruction of electronic data and/or information “property” of the County in the care, custody, or control of the Contractor.
- F. Contractor shall require its subcontractors, if any, to carry and maintain insurance coverage and evidence that equals or exceeds the coverage requirements imposed upon Contractor by this agreement.
- G. With regard to all insurance coverage required by this agreement:
 - 1. Any deductible or self-insured retention exceeding \$25,000 for Contractor or subcontractor shall be disclosed to and be subject to approval by the Shasta County Risk Manager prior to the effective date of this agreement; policy shall provide, or be endorsed to provide, that any self-insured retention or deductible may be satisfied by either the named insured or County, and must also provide that defense costs satisfy the self-insured retention or deductible. Any and all deductibles and self-insured retentions shall be the sole responsibility of Contractor or subcontractor who procured such coverage and shall not apply to the Indemnified Additional Insured Parties. County may deduct from any amounts otherwise due Contractor to fund the self-insured retention or deductible.
 - 2. If any insurance coverage required hereunder is provided on a “claims made” rather than “occurrence” form, Contractor or subcontractor shall maintain such coverage with an effective date earlier or equal to the effective date of this agreement and continue coverage for a period of three years after the expiration of this agreement and any extensions thereof. In lieu of maintaining post-agreement expiration coverage as specified above, Contractor or subcontractor may satisfy this provision by purchasing tail coverage for the claims-made policy. Such tail coverage shall, at a minimum, provide coverage for claims received and reported three years after the expiration date of this agreement.

3. In the event coverage is reduced or canceled, or otherwise materially changed, a notice of said reduction or cancellation or change shall be provided to County within 24 hours.
4. Contractor hereby grants to Shasta County, its elected officials, officers, employees, agents, and volunteers, a waiver of any right to subrogation or recovery which any insurer of said Contractor may acquire against County by virtue of the payment of any loss under such coverage, and agrees to obtain any endorsement that may be necessary to affect this waiver; this provision applies regardless of whether or not County has received such a waiver or endorsement.
5. Any available insurance proceeds in excess of the specified minimum limits and insurance coverage pursuant to the terms of this agreement shall be applicable to County.
6. Before the effective date of this agreement, Contractor shall provide County with certificates of insurance, and all amendatory endorsements or policy amendments, as evidence of meeting insurance coverage required of this agreement; for purposes of verification of Contractor meeting insurance requirements of this agreement, County reserves the right to require any policies, declarations, endorsements, and other documentation.
7. Coverage required herein shall be in effect at all times during the term of this agreement and may be provided by programs of self-insurance when supported by adequate evidence meeting appropriate self-insurance and regulatory compliance. Insurance is to be placed with insurers authorized to transact business in California, with a current A.M. Best's rating of not less than A:VII unless otherwise authorized by County.
8. In the event any insurance coverage expires at any time during the term of this agreement, Contractor shall provide County, at least 20 days prior to said expiration date, a new endorsement or policy amendment evidencing insurance coverage as provided for herein for not less than the remainder of the term of this agreement or for a period of not less than one year. In the event Contractor fails to keep in effect at all times insurance coverage as herein provided and a renewal endorsement or policy amendment is not provided within 10 days of the expiration of the endorsement or policy amendment in effect at inception of this agreement, County may, in addition to any other remedies it may have, terminate this agreement upon the occurrence of such event.

9. For any claims related to this agreement, Contractor's coverage shall be primary and non-contributory. Any coverage maintained by Shasta County, its elected officials, officers, employees, agents, and volunteers, shall be excess of the Contractor's coverage and shall not contribute with it.
 10. Any failure to comply with reporting provisions of the policies shall not affect coverage provided to Shasta County, its elected officials, officers, employees, agents, or volunteers.
16. Section 24, Electronic Signature is added as follows:

COUNTERPARTS/ELECTRONIC, FACSIMILE, AND PDF SIGNATURES

This agreement may be executed in any number of counterparts, each of which will be an original, but all of which together will constitute one instrument. Each Party of this agreement agrees to the use of electronic signatures, such as digital signatures that meet the requirements of the California Uniform Electronic Transactions Act ("CUETA") Cal. Civ. Code §§ 1633.1 to 1633.17), for executing this agreement. The Parties further agree that the electronic signatures of the Parties included in this agreement are intended to authenticate this writing and to have the same force and effect as manual signatures. Electronic signature means an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record pursuant to the CUETA as amended from time to time. The CUETA authorizes use of an electronic signature for transactions and contracts among Parties in California, including a government agency. Digital signature means an electronic identifier, created by computer, intended by the party using it to have the same force and effect as the use of a manual signature, and shall be reasonably relied upon by the Parties. For purposes of this Section, a digital signature is a type of "electronic signature" as defined in subdivision (h) of Section 1633.2 of the Civil Code. Facsimile signatures or signatures transmitted via pdf document shall be treated as originals for all purposes.

SIGNATURE PAGE FOLLOWS

IN WITNESS WHEREOF, the Parties hereto have executed this Supplemental Terms to the Agreement. By their signatures below, each signatory represents that they have the authority to execute this Supplemental Terms to the Agreement and to bind the Party on whose behalf their execution is made.

COUNTY OF SHASTA

Date: _____

KEVIN W. CRYE, CHAIR
Board of Supervisors
County of Shasta
State of California

ATTEST:
DAVID J. RICKERT
Clerk of the Board of Supervisors

By: _____
Deputy

Approved as to form:
JOSEPH LARMOUR
County Counsel

RISK MANAGEMENT APPROVAL

DocuSigned by:
By: Alan B. Cox
Alan B. Cox, Senior Deputy County Counsel

Signed by:
By: Dolene Lane
Dolene Lane, Risk Manager

**INFORMATION TECHNOLOGY
APPROVAL**

DocuSigned by:
By: Tom Schreiber
Tom Schreiber, Chief Information Officer

Date: 02/17/2025 | 5:31 AM PST

DocuSigned by:
By: Collin Webb
Collin Webb
Secretary
Leica Geosystems, Inc.

Tax I.D.#: 16-1516976]



ATTACHMENT 1

Hexagon Geosystems Software License Agreement

Please carefully read this Software License Agreement (the "**License Agreement**") before accessing, using or downloading the Software.

By submitting an order, by clicking an accept button or by accessing, downloading and/or using the Software, you as a Customer or User (as defined below) agree to be bound by the terms of this License Agreement, which also incorporate the Privacy Policy and the Documentation (as defined below). If you accept this License Agreement on behalf of a company, you represent that you have the authority to bind that company to this License Agreement. If you do not have such authority, or if you do not agree to the terms of this License Agreement, you must not accept this License Agreement and may not access, download and/or use the Software. All rights and obligations of the Customer under this License Agreement shall apply mutatis mutandis to all Users (as defined below). The Software is intended for use by business customers and educational institutions only.



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1 Introduction

This License Agreement governs the relationship between Hexagon and the Customer and any of its Users (as defined below). The Software licensed under this License Agreement is intended for use by business customers and educational institutions only. This License Agreement applies to both paid and free use of the Software.

2 Definitions

In this License Agreement

- a) **Account** means the Customer's and/or the Users' Hexagon user account for the Software, if any;
- b) **Agreement** means collectively the HOS, the Subscription Plan, this License Agreement and any other agreements of the Parties in text form regarding the Software;
- c) **Authorized User** means any individual natural person or legal entity not belonging to the Customer's organization who is registered or permitted by the Customer to use the Software subject to the Agreement;
- d) **Brand Features** means trade names, trademarks, logos, domain names, and other distinctive brand features, whether registered or not;
- e) **Confidential Information – SEE SUPPLEMENT TERMS.**
~~means all information disclosed by Hexagon to the Customer or its Users, whether orally or in text form, that is designated as confidential or that relates to the Software, including the terms of this Agreement (including pricing). Confidential Information excludes any information, which the Customer proves that: (i) is or becomes generally known to the public without breach of any obligation owed to Hexagon; (ii) was known to the Customer or its Users prior to its disclosure by Hexagon without breach of any obligation owed to Hexagon; (iii) is received from a third party without breach of any obligation owed to Hexagon; or (iv) was independently developed by the Customer or its Users;~~
- f) **Customer** means the individual or entity who enters into the Agreement and/or uses the Software and/or is specified as the customer in the HOS;
- g) **Customer User** means any individual natural person belonging to the Customer's organization who is registered or permitted by the Customer to use the Software subject to the Agreement;
- h) **Device** means equipment and related functionalities on which Hexagon Technology is pre-installed;
- i) **Documentation** means the Software technical documentation provided and authorized by Hexagon, e.g. in the form of product manuals, data sheets etc., as may be further specified in the HOS;
- j) **Educational License** means a License granted to an academic, educational and/or research institution free of charge or at reduced prices;
- k) **E-Mail Address** means the Customer's and Hexagon's e-mail address to which any notices and notifications under the Agreement shall be sent according to Section 20.1 (Notices);
- l) **Equipment** means any equipment and ancillary services needed by the Customer and its Users to download, connect to, access or otherwise use the Software, including, without limitation, modems, hardware, servers, software, operating systems, networks, web servers and the like;
- m) **Force Majeure** means any act of God, natural disaster, government order, rule or decision, fire, war or armed conflict or the serious threat of the same, strike or labor dispute, pandemic, attack by viruses, worms or Trojan horses or any other cause beyond the reasonable control of the Parties;
- n) **Hexagon** means Leica Geosystems AG, Heinrich-Wild-Strasse 201, 9435 Heerbrugg, Switzerland, or the legal entity defined in the HOS;
- o) **License Agreement** means this Software License Agreement;
- p) **HOS** means:
 - the Hexagon Order Specifications, which are any online, written or otherwise in text form registration, subscription or purchase order form or contract for the Software submitted by the Customer and confirmed by Hexagon or an authorized reseller of Hexagon,
 - as well as any other agreement or document regarding the Software incorporating this License Agreement;
- q) **Parties** means Hexagon and the Customer collectively;
- r) **Perpetual License for Pre-Installed Software** means the rights granted to the Customer according to Section 6.3 (Perpetual License for Pre-Installed Software);
- s) **Perpetual License** means the rights granted to the Customer according to Section 6.2 (Perpetual License);
- t) **Privacy Policy** means the privacy policy available at <https://leica-geosystems.com/en-gb/global/privacy-policy> and/or provided to the Customer on demand;
- u) **Qualified Form** means in writing, with the signature or qualified electronic signature of a person(s) authorized to represent the respective party;
- v) **Seat** means the country in which the Customer has its company seat, unless otherwise defined in the Agreement;
- w) **Software** means the Hexagon software licensed to the Customer and/or which is pre-installed on a Device used by the Customer, as specified in the HOS or Documentation, including Beta Software;
- x) **Subscription License** means the rights granted to the Customer according to Section 6.1 (Subscription License);
- y) **Subscription Plan** means the terms for a defined subscription level for the use of the Software;
- z) **Subsidiaries and Affiliates** means Hexagon's subsidiaries and affiliated legal entities around the world, regardless of whether Hexagon owns a controlling interest in such legal entity or not;
- aa) **Territory** means the territory as defined in the HOS, if no territory is defined in the HOS, Territory means the Seat;
- bb) **Beta Software** means Software provided by Hexagon to the Customer for beta testing prior to making the technology available for general use;
- cc) **User** means both Customer Users and Authorized Users.

3 Scope and Application of the License Agreement

3.1 Scope of the License Agreement

This License Agreement governs the Customer's and its Users' use of the Software and the Parties' respective rights and obligations. It does not replace any Hexagon terms and



conditions between the Parties for any other Hexagon products or services.

The Privacy Policy and the Documentation, if any, form an integral part of this License Agreement in their current versions.

3.2 Accepting the License Agreement

The Customer and its Users agree to be bound by this License Agreement by submitting a HOS, by clicking an accept button or by accessing, using or downloading the Software. Hexagon is in no way bound by any contradictory or additional terms and conditions from the Customer, its Users or any reseller of the Software unless accepted by Hexagon in Qualified Form.

3.3 Order of Precedence

Any inconsistency between this License Agreement, the Subscription Plan, the HOS or any other agreement between the Parties regarding the Software shall be resolved by giving precedence in the following order:

- a) The HOS and/or any other agreement in text form, or where specifically stated in the Agreement in Qualified Form, regarding the Software between the Parties;
- b) The Subscription Plan
- c) This License Agreement;
- d) The Privacy Policy;
- e) The Documentation.

3.4 Changes to the License Agreement

Hexagon expressly reserves the right to make changes to the License Agreement from time to time. Hexagon shall notify the Customer of the changes in appropriate form, e.g. notifications in the Software, and shall make a new copy of the License Agreement available to the Customer at least 30 days in advance.

Without objection by the Customer, the adapted terms enter into force on the date indicated by Hexagon. If the adapted terms are unacceptable to the Customer, the Customer must inform Hexagon thereof within 30 days of being notified. In case of an objection, the Customer may terminate the Agreement according to Section 19.1 (Term and Ordinary Termination). If the Customer does not terminate the Agreement according to Section 19.1 (Term and Ordinary Termination) at the next opportunity, the adapted terms apply from the automatic renewal of the Agreement after the next opportunity to terminate it in accordance with Section 19.1 (Term and Ordinary Termination).

4 Services Rendered by Hexagon's Subsidiaries and Affiliates

Sometimes, Subsidiaries and Affiliates as well as third parties will be providing the services under the Agreement to the Customer on behalf of Hexagon. The Customer acknowledges and agrees that Hexagon shall be entitled to subcontract the provision of any part of the services provided under the Agreement to its Subsidiaries and Affiliates as well as third parties (which shall be entitled to provide the services under the Agreement on behalf of Hexagon).

5 Customer Account

To access and use the Software, the Customer and its Users may need an Account. When opening an Account, the Customer and its Users must provide Hexagon with the information reasonably requested by Hexagon. The provided information must be accurate and correct and must be kept accurate and correct throughout the term of the Agreement.

6 Right to Use the Software

6.1 Subscription License

During the term of the Agreement, to the extent reflected in the HOS, Hexagon grants the Customer and its Users a limited, non-exclusive, non-transferable, non-assignable, non-sublicensable and revocable right to install, use and operate the Software on a subscription basis in the Territory in the manner and to the extent specified in the Agreement. The right is subject to the Agreement, in particular the limitations set forth in Section 7.9 (Use Restrictions) of this License Agreement. Unless otherwise specified in the HOS, the Customer shall acquire one Subscription License for each User and/or Device or machine, respectively.

6.2 Perpetual License

During the term of the Agreement, to the extent reflected in the HOS, Hexagon grants the Customer and its Users a limited, perpetual (subject to termination as provided in this License Agreement), non-exclusive, non-transferable and non-sublicensable right to install, use and operate the Software in the Territory in the manner and to the extent specified in the Agreement. The right is subject to the Agreement, in particular the limitations set forth in Section 7.9 (Use Restrictions) of this License Agreement. Unless otherwise specified in the HOS, the Customer shall acquire one Perpetual License for each User and/or Device or machine, respectively.

6.3 Perpetual License for Pre-Installed Software

For Software pre-installed on a Device, during the term of this License Agreement, Hexagon grants the Customer and its Users a limited, perpetual (subject to termination as provided in this License Agreement), non-exclusive, non-transferable and non-sublicensable right to use the Software in the Territory only on the Device on which the Software is pre-installed in the manner and to the extent specified in the Agreement. The right is subject to the Agreement, in particular the limitations set forth in Section 7.9 (Use Restrictions) of this License Agreement.

6.4 No Transfer of Title

Any title, ownership and intellectual property rights in the Software and Documentation belonging to Hexagon shall remain with Hexagon.

6.5 No Right to Use Brand Features

Hexagon does not grant the Customer any right in or to any Hexagon Brand Features, including in particular no right to use any Hexagon Brand Features.



7 Use of the Software by the Customer

7.1 Access to the Software

During the term of the Agreement, Hexagon will make the Software available to the Customer and its Users pursuant to the terms of the Agreement.

Hexagon may suspend the Customer's or any of its User's right to access or use any portion or all of the Software immediately upon notice if Hexagon determines that (i) the Customer's or any of its User's use of the Software (a) poses a security risk to the Software or any third party, (b) could adversely impact Hexagon's systems, (c) could subject Hexagon and its Subsidiaries and Affiliates or any third party to liability, or (d) could be fraudulent; (ii) the Customer or any User is in breach of the Agreement or any applicable law; (iii) the Customer is in breach of its obligations under Section 12 (Pricing and Payment).

7.2 Use by Business Customers Only

The Software offered under this License Agreement is not intended for use by consumers. The Customer represents and warrants that it is a business customer or academic institution and uses the Software under this License Agreement only in the course of running its business or academic institution.

7.3 Use of Beta Software

If Hexagon grants the Customer the right to use Beta Software, the Customer may only use the Beta Software on a temporary basis for the period limited by the license key or specified in the HOS.

Beta Software is still being developed, tested and evaluated. It has not been released for sale, distribution or use by the public. Hexagon, in its discretion, may stop enabling the use of Beta Software at any time, at which point the Customer shall no longer access the Beta Software and any related data, information, and files and must immediately cease using the Beta Software. Any configurations or customizations made by the Customer during the beta test may be permanently lost.

Beta Software may not be a final product and, as such, may contain various errors, defects and bugs and may be unstable, including not being available for extended periods of time. Hexagon is not obliged to fix any errors or defects or provide any updates, technical support, or maintenance for Beta Software.

Hexagon does not recommend installing any software necessary to use Beta Software during full or everyday operation. Beta Software is recommended for use of experienced users only. It is the Customer's responsibility to take adequate precautions against possible damage resulting from the use of Beta Software. In case of doubt, Beta Software should not be installed or used.

As a usual part of the beta test program, the Customer agrees to provide timely feedback to Hexagon of the progress of the beta test. This includes bug reports, conferences with Hexagon, and written evaluations of new features included in the Beta Software. Hexagon is free to use all such feedback for any purpose, including communication to the public.

7.4 Use by Educational Institutions

Hexagon may grant Educational Licenses to academic, educational and/or research institutions.

Educational Licenses may not be used for commercial purposes. They may only be used for not-for-profit academic research that does not benefit a commercial entity and that is not subject to consulting or licensing obligations or other grants of rights to any commercial entity.

Hexagon may terminate Educational Licenses provided free of charge at any time in its sole discretion, at which point the Customer will no longer have access to any related data, information, and files and must immediately cease using the Software. Any configurations or customizations made by the Customer may be permanently lost.

No support is provided with an Educational License. Hexagon may in its sole discretion and at its own schedule, but without obligation, review the merit of any reported issues, requests for enhancement or questions about usage and may deliver a response.

7.5 Use by Users

All rights and obligations of the Customer under this Agreement shall apply mutatis mutandis to all Users.

The Customer assumes full responsibility for any Users' use of the Software. Use of the Software by a User shall be considered for all intents and purposes as the Customer's use (see Section 10.1 [Compliance]). The Customer undertakes to ensure that only sufficiently qualified Users use the Software.

The Customer is fully liable for its Customer Users' use of the Software. For Authorized User's use of the Software, the Customer is jointly and severally liable with the Authorized Users. The Customer undertakes to make Authorized Users aware of the terms of the Agreement and to oblige them to fully comply with the terms of the Agreement at all times.

If the Customer becomes aware of any violation of its obligations caused by a User, the Customer must immediately suspend access to the Software to such User or instruct Hexagon to do so.

7.6 Tracking of Use

In order to evaluate and improve the functionality, reliability, performance, maintenance of and support for the Software and in order to verify whether the Software is used with a valid license and in accordance with the Agreement, Hexagon may track and evaluate the Customer's and its Users' use of the Software, including by collecting geospatial information. Hexagon may use such usage data for any purpose it deems fit in an anonymized form.

What usage data is collected by Hexagon depends on the functionality of the Software as further specified in the Documentation.

7.7 Use only for Specified Areas of Application

Unless otherwise explicitly agreed in Qualified Form, the Customer shall only use the Hexagon Technology in and for the areas of application specified in the HOS and/or the Documentation.

To the maximum extent permitted by law, Hexagon explicitly excludes any representations and warranties as to the accuracy of results and the suitability of the Hexagon



Technology in and for areas of application not specified in the HOS and/or the Documentation or agreed between the Parties in Qualified Form.

7.8 Permitted Use: SEE SUPPLEMENTAL TERMS

~~The Customer shall use the Software only for purposes and in a way that~~

- ~~a) are permitted by and in compliance with the Agreement;~~
- ~~b) are permitted by all applicable laws and regulations in the relevant jurisdictions.~~

~~The Customer's use of the Software shall conform with the restrictions set forth in the HOS and/or the Subscription Plan for the level of subscription purchased by the Customer, if any. Hexagon may monitor the Customer's compliance with these limits and, if it detects overuse, require that the Customer upgrade to the appropriate subscription to a higher performance offered for the Hexagon Technology.~~

~~The Customer agrees to follow the operation procedures published by Hexagon, including, but not limited to, procedures for routine maintenance of the Software.~~

7.9 Use Restrictions

7.9.1 General Restrictions

The Customer shall not and shall not permit any User or third party to or to attempt to:

- a) make copies of the Software, except that the Customer is allowed to make a single copy of the Software solely for backup purposes.
- b) distribute, sell, or otherwise make any part of the Software, including the user interface, or the Documentation available to third parties except as permitted by the Agreement.
- c) perform an action with the intent of introducing to the Software any viruses, worms, defects, Trojan horses, malware, or any items which negatively affect the Software.
- d) interfere with or disrupt the Software or the servers or networks providing the Software.
- e) reverse engineer, decompile, disassemble or otherwise reduce the Software to any human perceivable form, except to the extent that this is expressly allowed by applicable law.
- f) extract any source code, algorithms, methods, ideas, techniques, workflows or hierarchies from or embodied in the Software or any portion thereof, except to the extent that this is expressly allowed by applicable law.
- g) modify, adapt, install any other non-authorized software, access the underlying operating systems, translate, or create derivative works based upon the Software, Documentation or any part thereof.
- h) rely solely on the Software for any plans, technical drawings, models, feasibility studies or other construction or business decisions and activities where the use or failure of the Software could lead to death, personal injury, or environmental damage.
- i) remove, obscure, or alter any Hexagon terms of service, or any links to or notices of those terms or any Hexagon Brand Features, product identification, copyright, proprietary, intellectual property notices or other marks.

- j) use or access all or any part of the Software in order to build a product or service which competes with the Software.
- k) infringe Hexagon or its Subsidiaries and Affiliates' intellectual property rights or those of any third party.
- l) infringe or breach any applicable laws and regulations.

7.9.2 Autonomous Use Restrictions

Unless otherwise explicitly specified in the HOS, the Documentation, or agreed in Qualified Form, the Customer may not use the Software for devices or systems which operate autonomously, without immediate control of human beings.

7.9.3 Export Control Restrictions

The Customer agrees to comply with all applicable laws with respect to export controls and economic sanctions. The Customer agrees in particular not to export or re-export, directly or indirectly, the Software, software or technical data that are intended to be used for any purposes prohibited by the United States Government regulations or the EU dual-use regulations, including but not limited to nuclear and/or missile proliferation or chemical or biological weapons or weapons precursor development, unless the Customer first obtains written permission to do so from Hexagon. The Customer's obligations in this clause shall survive the termination or expiration of the Agreement.

7.10 Services Depending on the Territory and Geo-Fencing

SEE SUPPLEMENTAL TERMS.

~~The Software available to customers may vary depending on the Territory. Hexagon reserves the right to limit the Customer's use of the Software from certain geographical areas or locations (geo-fencing) in line with Hexagon's general policies and mandatory law.~~

8 Third Party Software and Resources

The Customer expressly acknowledges that operation of the Software may require that the Customer has or obtains, at the Customer's sole cost and expense, appropriate hardware and third party software and/or application licenses, such as (but not limited to) operating systems. Except as expressly stated in the Agreement, this License Agreement does not grant any license in or to any other software than the Software, and the Customer is responsible for procuring all such necessary third party software or other hardware or equipment.

Hexagon may have integrated directly in the Software certain software supplied by third parties and/or open source software not owned by Hexagon. Hexagon provides access to such third-party and/or open source software as part of the licensed Software. The Customer acknowledges and agrees that such third party and/or open source software is subject to various other terms and conditions imposed by the licensors of such third party software and/or open source software license terms. A list of third party and open source software licenses, and the applicable terms thereof, shall be provided with the Software. Such third party and/or open source software is provided "as is", with no warranties of any kind. Any third party and/or software sublicense will terminate when this License Agreement terminates or when the Software is no longer being used by the Customer. The Customer's use of such third party and/or open source



software is subject to, and governed by, the specified third party and/or open source license terms, except that this Section 8 (Third-Party Software) and Section 15 (Limitations of Liability) of this License Agreement also govern the Customer's use of the third party and/or open source software. The Customer acknowledges that all third party and/or open source software licensors and suppliers in respect of the Software retain all rights, title and interest in their respective software products. The Customer agrees to comply with such third party and/or open source software license terms.

The Software may include hyperlinks to other websites, content or resources. Hexagon has no control over any websites or resources that are provided by companies or persons other than Hexagon. Hexagon is not responsible for the availability of any such external sites or resources, and does not endorse any advertising, products, or other materials on, or available from, such websites or resources.

9 Support and Maintenance

9.1 Service Levels

Unless otherwise specified in the HOS, Hexagon does not guarantee any service availability for the Software. However, Hexagon will use commercially reasonable efforts to make the Software continuously available, except for: (i) planned downtime, or (ii) any unavailability caused by circumstances beyond Hexagon's reasonable control, including without limitation internet service provider failures or delays, denial of service attacks, or failures in the Customer's systems and/or infrastructure.

9.2 Support

The Software is designed for qualified and experienced business Customers. The Customer shall identify any need for support and liaise with Hexagon to determine the extent of support available prior to the use of the Software.

Hexagon will provide support for the Software only if and as detailed in the Agreement. Any further support will be charged additionally.

9.3 Maintenance

Hexagon may further develop and improve the Software and release upgrades and updates as deemed necessary by Hexagon. The contents, timing, availability and pricing of all upgrades and updates of the Software will be decided by Hexagon in its sole discretion.

9.4 Changes to the Software

Hexagon may enhance and/or change the features of the Software at its discretion as long as it does not materially reduce the core functionality of the Software. Hexagon will notify the Customer of any material change to or discontinuation of the Software.

10 Customer Responsibilities and Obligations

10.1 Compliance

The Customer ensures, undertakes, represents and warrants that:

- a) its and its Users' use of the Software complies with the Agreement, all applicable laws and regulations

and all regulations policies and procedures of networks connected to the Software.

- b) it uses all reasonable endeavours to prevent, and immediately notify Hexagon of, and terminate any unauthorized use of or access to the Customer's and its Users' Accounts or the Software.

10.2 Customer Equipment, Security and Backup

The Customer is solely responsible for:

- a) obtaining and maintaining the Equipment;
- b) maintaining the security of the Equipment, its and its Customer Users' Accounts, passwords and other data;
- c) taking the measures necessary to protect, secure and preserve data and other information, in particular for the event of errors or malfunctions of the Software or hardware on which the Software is used, including by making back-ups.

10.3 Transfer of Rights and Obligations to Acquirers

In case a third party acquires a Perpetual License or a Device from the Customer, the Customer shall inform said third party of the terms of the Agreement and shall ensure that all rights and obligations of the Customer under the Agreement are transferred to said third party.

11 Privacy and Personal Information

11.1 Privacy Policy

Hexagon's data protection practices are outlined in the Privacy Policy (<https://leica-geosystems.com/en-gb/global/privacy-policy>). The Customer agrees to the use of its data in accordance with the Privacy Policy.

11.2 Personally Identifiable Information or Personal Data

After setting up the Account, the Customer in the course of using the Software may only provide to Hexagon the following data with the respective person's permission or where this is strictly necessary for using the Software and permitted by the applicable data protection legislation:

- a) any personally identifiable information or device identifiers; or
- b) any person's personal data, including in particular personal data as defined in the General Data Protection Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 and the California Consumer Privacy Act [CCPA].

12 Pricing and Payment

12.1 Subscription License

12.1.1 Subscription Plans and In-App Purchases

The prices, features, and options of the Software available to the Customer under a Subscription License depend on the Subscription Plan selected as well as any changes instigated by the Customer. Certain features and options in a Subscription Plan may only be available upon a separate payment (in-app purchases).



Hexagon does not represent or warrant that a particular Subscription Plan will be offered indefinitely and reserves the right to change the prices for or alter the terms of a particular Subscription Plan.

Hexagon will notify the Customer of any intended changes of the Customer's Subscription Plan at least 30 days in advance. Without objection by the Customer, the adapted terms enter into force on the date indicated by Hexagon. If the adapted terms are unacceptable to the Customer, the Customer must inform Hexagon thereof within 30 days of being notified. In case of an objection, the Customer may terminate the Agreement according to Section 19.1 (Term and Ordinary Termination). If the Customer does not terminate the Agreement according to Section 19.1 (Term and Ordinary Termination) at the next opportunity, the adapted terms apply from the automatic renewal of the Agreement after the next opportunity to terminate it in accordance with Section 19.1 (Term and Ordinary Termination).

12.1.2 Payment and No Refunds

The Customer will timely pay Hexagon all fees associated with its Subscription Plan, Account, in-app purchases or use of the Software, including by Users. Except as expressly provided in the Agreement, the Customer's payments are non-refundable.

12.1.3 Recurring Charges – SEE SUPPLEMENTAL TERMS.

~~When purchasing a Subscription Plan, the Customer must provide accurate and complete information for a valid payment method, such as a credit card, that the Customer is authorized to use. The Customer must promptly notify Hexagon of any change in its invoicing address and must update its Account with any changes related to its payment method.~~

~~By completing registration for a Subscription Plan or by upgrading an existing Subscription Plan, the Customer authorizes Hexagon or its agent to charge its payment method on a recurring (e.g. monthly or yearly) basis for (i) the applicable Subscription Plan charges; (ii) any in-app purchases; (iii) any and all applicable taxes; and/or (iv) any other charges incurred in connection with the Customer's use of the Software. This authorization continues through the applicable term until the Agreement is terminated as set forth in Section 19 (Term and Termination) of this License Agreement.~~

12.2 Perpetual License

Unless otherwise stated in the HOS, the one-off fee for a Perpetual License is to be paid by the Customer upfront as described in the HOS and based upon the rates and amounts set forth in the HOS.

12.3 Perpetual License for Pre-Installed Software

The customer will be subject to a fee for the Perpetual License for Pre-Installed Hexagon Technology, unless otherwise specified in the HOS.

12.4 Invoices – SEE SUPPLEMENTAL TERMS.

~~Hexagon will provide billing and usage information in a format of its choice, which may change from time to time.~~

12.5 Taxes

All fees, prices, and other charges mentioned in the Agreement shall be exclusive of all value-added taxes. If Hexagon is obligated to collect or pay value-added taxes, the taxes will be invoiced to the Customer, unless the Customer provides Hexagon with a timely and valid tax exemption certificate authorized by the competent taxing authority.

12.6 No Deductions or Set-Off

The Customer shall make all payments free of deductions of any kind, such as (but not necessarily limited to) expenses, taxes, and dues. A payment shall only be deemed to be made when it has been made in full.

The Customer shall not set off any payment due against any counterclaim and the Customer shall not be entitled to withhold payment on the grounds of any complaint or other claim, unless the Customer's counterclaim is accepted by Hexagon or has been finally decided by a competent court or arbitral tribunal.

12.7 Default

Upon expiry of the agreed date of payment, the Customer shall be deemed in default. All consequential costs due to default shall be at the Customer's charge. Late payments bear interest at the rate of 5% per year. Hexagon reserves the right to suspend the Customer's access to the Software or terminate the Agreement for any late payments (see Sections 7.1 [Access to the Software] and 19.2 [Extraordinary Termination]).

13 Confidentiality – SEE SUPPLEMENTAL TERMS.

~~The Customer will use at least the same degree of care that it uses to protect the confidentiality of its own confidential information of like kind, but in no event less than reasonable care, to (i) not use any Confidential Information of Hexagon for any purpose outside the scope of this Agreement and (ii) except as otherwise authorized by Hexagon in writing, limit access to Confidential Information of Hexagon to those of its and its affiliates' employees and contractors who need that access for purposes consistent with this Agreement and who are under confidentiality obligations with the Customer not materially less protective than those herein. The Customer shall destroy Confidential Information in its possession upon termination of this Agreement.~~

~~The Customer may disclose Confidential Information of Hexagon to the extent compelled by law to do so, provided the Customer gives Hexagon prior notice of the compelled disclosure (to the extent legally permitted) and reasonable assistance, at Hexagon's cost, if Hexagon wishes to contest the disclosure.~~

14 Warranties

14.1 Rights of the Customer in Case of Defects

The Customer shall inspect the Software and any upgrades thereto immediately after delivery and shall notify any defects to Hexagon with undue delay, at the latest within 10 days of delivery. Absent a timely notice of defects, the Customer shall be deemed to have accepted the Software and/or any upgrades to it and to have waived any and all claims for defects, except for hidden defects. The Customer shall notify Hexagon of any hidden defects within 10 days of discovering them. In any case, Hexagon shall not be liable



for any defects which are notified later than 12 months after delivery.

Provided that the Customer timely notified Hexagon of a defect, in case any representations or warranties explicitly specified in the Agreement are not met by Hexagon, the Customer has the right to request Hexagon to cure the defect within a reasonable period of time of at least 14 days. If Hexagon fails to cure the defect on the second independent attempt, as the sole and exclusive remedies the Customer has the right to (i) terminate the Agreement with immediate effect (see Section 19.219.2(g) [Extraordinary Termination]), and/or (ii) claim damages for any direct damage caused by the defect limited to the price of (i) the Customer's Subscription Plan for one year in the case of a Subscription License, (ii) the one-off fee in the case of a Perpetual License, and (iii) the Device in the case of a Perpetual License for Pre-Installed Software.

14.2 Exclusion of Warranties

The Customer's use of the Software is entirely at its own risk and the Software is provided "as is" and "as available". Unless otherwise explicitly specified in the HOS, the Documentation, or agreed in Qualified Form, to the maximum extent permitted by law, Hexagon does not represent or warrant to the Customer that:

- The Software will meet the Customer's requirements or is fit for a particular purpose;
- The Software will be uninterrupted (if applicable), timely (if applicable), secure, or error-free;
- The Software will be correct, accurate or reliable;
- The Software is compatible with any particular third-party software;
- defects in the operation or functionality of the Software will be corrected;
- The Software or other data will be available or be made available to the Customer at any point in time.

15 Limitations of Liability – SEE SUPPLEMENTAL TERMS.

~~Hexagon's and its Subsidiaries' and Affiliates' and their employees' and other auxiliary persons' liability for any direct damage caused to the Customer and its Users shall be limited to the price of (i) the Customer's Subscription Plan for one year in the case of a Subscription License, (ii) the one-off fee in the case of a Perpetual License, and (iii) the Device in the case of a Perpetual License for Pre-Installed Software.~~

~~To the maximum extent permitted by law, Hexagon, its Subsidiaries and Affiliates and their employees and other auxiliary persons exclude any liability towards the Customer and its Users for any indirect, subsidiary and consequential damage or loss, including for loss of profit or business of any kind and third-party claims. This shall apply even if Hexagon has been informed of the possibility of the occurrence of said damage.~~

~~For the use of Beta Software by the Customer (see Section 7.3 [Use of Beta Software]), Hexagon, its Subsidiaries and Affiliates and their employees and other auxiliary persons exclude any liability towards the Customer and its Users to the maximum extent permitted by law.~~

~~To the maximum extent permitted by law, Hexagon and its Subsidiaries and Affiliates and their employees and other auxiliary persons exclude any and all liability for damage caused in connection with any use of the Software not permitted by this License Agreement.~~

16 IP Infringements

In the event of a claim that the Software, any Hexagon Brand Features and/or the Documentation, or the Customer's or its User's permitted use thereof under the Agreement infringes a third party's intellectual property, proprietary or other right, or Hexagon's belief that such claim is likely to arise, Hexagon shall have the right, at its sole option and expense to (i) procure for the Customer the right to continue using the affected Software and/or Documentation, (ii) replace or modify the affected (part of the) Software and/or Documentation so that it does not infringe, or (iii) terminate the Agreement with immediate effect (see Section 19.2(h) [Extraordinary Termination]). If the Customer becomes aware of any such claim raised by a third party, it shall notify Hexagon thereof immediately.

If Hexagon terminates the Agreement, as the Customer's sole remedy and Hexagon's entire liability, Hexagon will refund to the Customer, upon the Customer's certified deletion of the affected Software, a reasonable amount of the fees paid by the Customer under the Agreement.

17 Indemnities – SEE SUPPLEMENTAL TERMS.

~~The Customer shall hold harmless, defend and indemnify Hexagon and its Subsidiaries and Affiliates, directors, officers, employees, strategic partners, licensors, and their suppliers against and for all liabilities, damages, losses, costs, fees (including legal fees), and expenses relating to any allegation, claim, complaint, regulatory action or third-party legal proceedings arising from the Customer's use of the Software in breach of the Agreement.~~

~~The Customer shall cooperate as fully as reasonably required in the defence of any allegation, claim, complaint, regulatory action or third-party legal proceedings free of charge. Hexagon reserves the right, at its own expense, to assume the exclusive control and defence of any indemnified matter under this Section 16 (Indemnities).~~

18 Force Majeure

In the event of Force Majeure preventing a party from discharging its obligations under this Agreement, neither party shall be in default or liable to the other party to the extent that performance is prevented, hindered or delayed by such an event.

The party invoking Force Majeure shall promptly inform the other party and keep the other party reasonably apprised of the development. The party having declared Force Majeure shall be held to co-operate in any reasonable manner in order to mitigate the consequences of such Force Majeure. Should Force Majeure circumstances continue to prevent the servicing of the Agreement for more than three consecutive months, either Party shall have the right to terminate the Agreement with immediate effect. In the event of such termination, claims for loss and damages under any and all titles between the Parties to this Agreement shall be excluded to the maximum extent permitted by law.

Force Majeure includes, without limitation, non-delivery or delays in delivery of goods and services of Hexagon. Force Majeure of suppliers or service providers of Hexagon shall be deemed to be Force Majeure of Hexagon.



19 Term and Termination

19.1 Term and Ordinary Termination

19.1.1 Subscription License – SEE SUPPLEMENTAL TERMS.

~~Unless otherwise specified in the HOS or the Subscription Plan, the initial term of the Agreement will begin upon the earlier of (i) Hexagon's confirmation of the subscription after receipt of the HOS, or (ii) the Customer's use of the Software, and shall continue on a a subscription term to subscription term basis until the Agreement is terminated. The Customer may only withdraw a Subscription License before the end of the Agreement's term if this is explicitly permitted by the HOS.~~

~~Either party may terminate the Agreement by providing a prior notice of termination to the other party at least 60 days prior to the end of the then-current term.~~

19.1.2 Perpetual License

Unless otherwise specified in the HOS, the term of the Agreement will begin upon Hexagon's confirmation of the Perpetual License after receipt of the HOS and shall continue for an indefinite term, until terminated in accordance with this Section 19 (Term and Termination).

19.1.3 Perpetual License for Pre-Installed Software

Unless otherwise specified in the HOS, the term of the Agreement will begin upon the Customer's first use of the Software on the Device and shall continue for an indefinite term, until terminated in accordance with this Section 19 (Term and Termination).

19.2 Extraordinary Termination

The Agreement may be terminated for cause, in particular but not limited to the following circumstances:

- a) immediately by either party if proceedings are initiated for the other party's liquidation or insolvency or a negotiated settlement with the other party's creditors is concluded or an assignment is made on behalf of the other party for the benefit of creditors;
- b) immediately by either party in case of breach of the Agreement by the other party, if the breach has not been stopped or removed during 30 calendar days after receipt of a notice from the aggrieved party asking to do so;
- c) immediately by either party if Force Majeure circumstances continue to prevent the servicing of the Agreement for more than three consecutive months as specified in Section 18 (Force Majeure);
- d) immediately by Hexagon if the Customer is in default with any payment due under the Agreement;
- e) immediately by Hexagon if, in Hexagon's sole discretion, further use of the Software by the Customer or its Users may have a detrimental impact on Hexagon's reputation;
- f) immediately by Hexagon if it has the right to suspend the User's use of the Software under Section 7.1 (Access to Hexagon Technology);
- g) immediately by the Customer if Hexagon fails to cure a defect as specified in Section 14.1 (Rights of the Customer in Case of Defects);
- h) immediately in the case of claims of IP-infringements as specified in Section 16 (IP-Infringements).

19.3 Effects of Termination

Upon termination of the Agreement:

- a) The Customer immediately loses the rights granted under the Agreement, in particular the right to use the Software;
- b) All payments then due and payable to Hexagon must be paid in full;
- c) The Customer shall be denied the right to use the Software;
- d) Hexagon may delete the Account from the production environment.
- e) Hexagon may but is not obliged to keep a copy of any Account information or give it to a third party for secure storage in line with the applicable data protection legislation.

In case of an ordinary termination of the Agreement, to the maximum extent permitted by law, Hexagon shall not be liable for any damages in connection with the termination. In case of an extraordinary termination of the Agreement, Hexagon reserves the right to claim damages from the Customer caused by the extraordinary termination.

Upon the extraordinary termination of a Subscription License, the Customer shall pay to Hexagon the remuneration that the Customer would have had to pay in the case of an ordinary termination.

20 General Legal Terms

20.1 Notices

The Parties shall provide each other with an e-mail address to receive any notices and notifications under the Agreement (the "E-Mail Address"). The Customer is responsible to ensure that e-mails sent to its E-Mail Address are received and read and shall notify Hexagon of any changes in its E-Mail Address.

Notices under the Agreement shall be deemed to be properly given when given by email with confirmation of receipt by email, except that any notice under the Agreement sent by Hexagon to the Customer's E-Mail Address shall be deemed to be properly given.

20.2 Amendments

Amendments to the Agreement, including amendments to this Section 20.2 (Amendments), shall only be effective if made in the following form:

- a) Qualified Form for any agreements made in Qualified Form;
- b) Qualified Form for any issues and provisions for which the Agreement requires Qualified Form, including this Section 20.2 (Amendments) in its entirety;
- c) text form for any other issues and provisions.

20.3 No Waiver

The Parties shall not be treated as having waived any rights by not exercising (or delaying the exercise of) any rights under the Agreement.



20.4 Assignment

The Customer may not assign, novate or otherwise transfer any or all of its rights, benefits or claims under the Agreement without the prior written consent of Hexagon.

20.5 Severability – SEE SUPPLEMENTAL TERMS.

~~If any provision or part of a provision of the Agreement shall be, or be found by any authority or court of competent jurisdiction to be invalid or unenforceable, such invalidity or unenforceability shall not affect the other provisions or parts of such provisions of the Agreement, all of which shall remain in full force and effect.~~

21 Applicable Law – SEE SUPPLEMENTAL TERMS.

~~This License Agreement and the Agreement shall be governed by and construed in accordance with the substantive laws of Switzerland. The United Nations Convention on Contracts for the International Sale of Goods (CISG) shall not apply.~~

22 Dispute Resolution

22.1 Arbitration – SEE SUPPLEMENTAL TERMS.

~~All disputes arising out of or in connection with the Agreement shall be exclusively and finally settled under the Rules of Arbitration of the International Chamber of Commerce by one or more arbitrators appointed in accordance with the said Rules. The seat of the arbitration shall be Zurich, Switzerland. The arbitral proceedings shall be conducted in English. Chapter 12 of the Swiss International Private Law Act shall be the applicable lex arbitri.~~

22.2 Hexagon's Additional Right to Sue the Customer in Ordinary Courts – SEE SUPPLEMENTAL TERMS.

~~Hexagon additionally shall have the right to sue the Customer in the ordinary courts at the Customer's seat.~~

22.3 Right to Mutually Agree on Another Forum

The Parties shall have the right but no obligation to mutually agree on another forum after a dispute arises.

23 INSURANCE REQUIREMENTS – SEE SUPPLEMENTAL TERMS.

24 COUNTERPART/ELECTRONIC, FACSIMILE, AND PDF SIGNATURES – SEE SUPPLEMENTAL TERMS.

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