

STAFF REPORT

BOARD MEETING DATE: January 9, 2024

CATEGORY: Consent Calendar 5

SUBJECT: Approve a retroactive amendment with Partnership HealthPlan of California for Enhanced Care Management Services (ECMS) which updates rates and adds indemnification language for using Collective Medical Technologies to provide ECMS to members.

DEPARTMENT: Health and Human Services Agency-Behavioral Health and Social Services

SUPERVISORIAL DISTRICT #: All

DEPARTMENT CONTACT: Miguel Rodriguez, Mental Health Director, HHSA Behavioral Health and Social Services (530) 225-5900

STAFF REPORT APPROVED BY: Laura Burch, HHSA Director

<u>Vote Required?</u>	<u>General Fund Impact?</u>
Simple Majority Vote	No Additional General Fund Impact

RECOMMENDATION

Approve a retroactive amendment with Partnership HealthPlan of California for Enhanced Care Management Services (ECMS) which updates provider reimbursement rates and adds indemnification language for using Collective Medical Technologies to provide ECMS to members.

DISCUSSION

Enhanced Care Management (ECM) is a whole-person, interdisciplinary approach to care that addresses the clinical and non-clinical needs of high-cost and/or high-need Medi-Cal Managed Care Plan (MCP) members through systematic coordination of services and comprehensive, community-based care management. ECM is part of a broader population health system design within California Advancing and Innovating Medi-Cal (CalAIM), under which MCPs will systematically risk stratify their enrolled populations and offer a menu of care management interventions at different levels of intensity, with ECM at the highest intensity level. ECM will build on both the design and the learning from California's Whole Person Care Pilots (WPC) and Health Home Program (HHP) models. ECM will be interdisciplinary, high-touch, person-centered, and is provided primarily through in-person interactions with members where they live, seek care, and prefer to access services.

For this new benefit, Partnership Health Plan (PHP) is required to contract with counties, entities, and providers. Through our experience as the WPC Lead Entity and through our work serving those with substance use disorders and serious and persistent mental illnesses, Adult Services is perfectly positioned to begin as an ECM provider for our community. We will initially focus on being an ECM provider for one of the seven populations of focus, "Adults with Serious Mental Illness/Substance Use Disorder."

PHP now desires to amend this agreement to include additional contract language to add indemnification language that protects the county for using a software provided by Collective Medical Technologies, Inc. ("Collective Medical") for sharing Members' data. The county will have access to Collective Medical software for the sole purpose of providing ECM services to members.

This amendment is retroactive in order to backdate mutual indemnification for the ECMS portal and updated rates. The amendment was first drafted in June 2023, with significant changes by County Counsel in September 2023, and then was rerouted for review to the vendor and multiple internal HHSA staff before becoming a final version for Board consideration in mid-December 2023.

ALTERNATIVES

The Board could choose not to approve the recommendation, defer consideration to a future date, or provide alternate direction to

staff. Not approving this amendment would result in less funding for provider rates, less indemnification language and wouldn't identify Collective Medical Technologies as the platform to provide ECM services.

OTHER AGENCY INVOLVEMENT

County Counsel has approved the agreement as to form. Risk Management has approved the agreement. The Recommendation has been reviewed by the County Administrative Office.

FISCAL IMPACT

Revenue received is budgeted in the Mental Health Budget (BU 410). Revenue is based on a Per Enrollee Per Month (PEPM) reimbursement. HHSA's fiscal year 2023-24 Budget includes sufficient appropriation authority for the activities described in this agreement and appropriation and revenue requests will be included in future year budget submittals.

ATTACHMENTS:

1: PHC ECM 2nd Amendment