

RESOLUTION NO. 2024-XX

**A RESOLUTION OF THE BOARD OF SUPERVISORS
OF THE COUNTY OF SHASTA
RECOGNIZING GRANT LOPUS
COMMUNITY SERVICE OFFICER III
OF THE SHASTA COUNTY
SHERIFF'S DEPARTMENT
AS AUGUST 2024 EMPLOYEE OF THE MONTH**

WHEREAS, the Board of Supervisors of the County of Shasta has adopted the Shasta County Employee Recognition Program to identify exceptional employees who deserve to be recognized and honored for their contribution to County service; and

WHEREAS, such recognition is given to employees meeting the criteria of the program, namely exceptional customer service, professionalism, high ethical standards, initiative, innovation, teamwork, productivity, and service as a role model for other public employees; and

WHEREAS, the Shasta County Employee Recognition Committee has considered all current nominations for the Shasta County Employee of the Month.

WHEREAS, Grant Lopus has served the Shasta County Sheriff's Department since he began working for the County in February 2008. Grant is a patient person who listens to others while giving them effective resolutions. Grant specializes in Abandoned Vehicle Abatement where he monitors a dedicated phone line working with the community when complaints come in. In this assignment, Grant frequently works with the public and, always endeavors to be polite and professional to citizens who contact the Sheriff's Department. Grant deals with citizens who are sometimes unhappy or frustrated with Shasta County policies and procedures, yet in each instance Grant takes the time to explain and shows those individuals patience and understanding. Grant also takes great care to foster positive relationships between the Sheriff's Department and local partnerships such as local tow companies that he collaborates with and coordinates to remove abandoned vehicles.

Through Grant's diligence and dedication to his work, he has become well versed in all aspects of the Enforcement Division including investigations, report writing, and calls for service. The Community Service Officer classification requires a person who has wide range of knowledge in multiple subjects and skills, takes initiative to resolve issues as they arise, work autonomously, and have the capability to locate necessary resources to complete a task. Grant is constantly striving to come up with ideas to better utilize productivity and manage the County's resources responsibly. Grant's role in the Division requires him to maximize assets, effectively achieve goals, and constantly multitask between the needs of the Vehicle Abatement Program, the deputies, administration, coworkers, citizens, the patrol vehicle fleet and a multitude of other necessary tasks. Additionally, Grant can be redirected from Vehicle Abatement to take calls for general service including being sent out to work a crime scene, or a burglary case at a moment's notice if a call comes into dispatch. In instances where his coworkers have been juggling multiple tasks, Grant recognizes ways to assist and make work more efficient before help was asked for.

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Grant is an inspiration to staff within the office as he helps the Department run efficiently through his hard work, dedication to his job and the positive attitude. Grant has continuously shown his strength of active listening to support the citizens of Shasta County, thus setting a high bar for professionalism and customer service making him a role model for current and future employees.

For the reasons stated above, the Employee Recognition Committee recommends Grant Lopus, Community Service Officer III of the Sheriff's Department be selected as the Employee of the Month for August 2024.

NOW, THEREFORE, BE IT RESOLVED that Grant Lopus, Community Service Officer III of the Sheriff's Department is hereby named Shasta County Employee of the Month for August 2024.

DULY PASSED AND ADOPTED this 13th day of August 2024, by the Board of Supervisors of the County of Shasta by the following vote:

AYES:
NOES:
ABSENT:
ABSTAIN:
RECUSE:

KEVIN W. CRYE, CHAIR
Board of Supervisors
County of Shasta
State of California

ATTEST:

DAVID J. RICKERT
Clerk of the Board of Supervisors

By: _____
Deputy